



Government of West Bengal
Labour Department

New Secretariat Building, 12th Floor, 1, K.S. Roy Road, Kolkata – 700 001

No: 1229-GE
G/4P – 15/15

Date: 23-05-2016,

ORDER

Whereas, Government of West Bengal has decided to introduce a citizen centric, inclusive, efficient and transparent work environment through re-engineering of existing processes by leveraging the use of Information & Communication Technology (ICT) and;

Whereas, a project has been envisaged by the Labour Department, Government of West Bengal in pursuance of the guidelines of Department of Industrial Policy & Promotion, Ministry of Commerce & Industry, Government of India under the “Ease of Doing Business” initiative, to design and implement a system of computerized allocation of inspectors in respect to inspection of establishments under various labour laws administered by the Labour Commissionerate under Labour Department, Government of West Bengal.

On receipt of the proposal from Labour Commissioner, West Bengal, it has been decided that the system of computerized allocation of inspectors in the State will take effect from **23.05.2016**. Thereafter the regular routine compliance inspections will be conducted following the re-engineered process of computerized allocation of inspectors.

The existing manual process of selection of establishments for the purpose of inspection will continue in case of complaint, special drive and other cases whenever instructed by the respective higher authorities apart from routine compliance inspections.

It is also hereby ordered that no establishment will be visited by a single inspector twice consecutively in case of routine inspection other than complaint, special drive and other cases. The re-engineered process of computerized allocation of inspectors will be available online and the details are as follows.

1. **Online service to be rolled out under Labour Department:**
 - **Computerized allocation of inspectors in case of routine compliance inspection**
2. **Channels for on-line service:**
 - Web/ internet (www.wblc.gov.in)

The detailed process flow and standard operating procedure will be available in the web portal of Labour Commissionerate i.e. 'www.wblc.gov.in' .

ANOOP KUMAR AGRAWAL, IAS
Secretary
to the Government of West Bengal
Labour Department